INFX 551 Data Curation February 13, 2017 Jacob Kovacs Word count: 928, excluding tables

## **Assessment of metadata for Seattle Police Department's 911 Incident Response and Police Report Incidents data**

This is an assessment of the metadata for two datasets available through the City of Seattle's open data portal: 911 Incident Response data (SPD, 2017b) and Police Report Incidents data (SPD, 2017d).

#### **Description of metadata**

Seattle's open data portal is powered by Socrata software. Socrata publishes metadata for datasets in an associated "primer" page (SPD, 2017a; SPD, 2017c). Screenshots of primer pages are provided in the Appendix, and Table 1 summarizes the metadata categories featured in the primers.

Metadata can also be viewed by examining the header of the corresponding downloadable JSON field; this second source contains a few more fields, but is less likely to be seen by most members of the public. For this reason, I've restrict my analysis to primer metadata.

**Table 1.** Description of provided metadata for 911 incident response data (SPD, 2017a) and police report incidents data (SPD, 2017c). In addition to these categories, Socrata allows arbitrary files to be attached to a dataset; for the datasets in question, relevant data release policies have been attached.

| Name of dataset   |  |
|---|--|
| Narrative description of dataset                                      |  |
| Date that data was last updated                                       |  |
| Date that metadata was last updated                                   |  |
| Date that dataset was originally uploaded                             |  |
| Interval at which dataset is refreshed (new data added, if available) |  |
| List of dataset providers   |  |
| Name and contact method for dataset owner                             |  |
| Attachments (see note above)  |  |
| License   |  |
| Category  |  |
| Tags  |  |
| Number of rows and columns  |  |
| Number of views and downloads   |  |
| Name, description, datatype, and API field name for each column       |  |

### **Evaluation of metadata quality**

Despite the seeming thoroughness of the categories outlined in Table 1, the metadata for these datasets is badly inadequate. As mentioned in my previous evaluation of this data, many of the user comments associated with the datasets are questions or complaints that stem from lack of metadata (Table 2).

**Table 2.** An illustrative sample of user comments, revealing the inadequacy of provided metadata (qtd. from SPD, 2017b and SPD, 2017d).

Unlike the records within Seattle\_Real\_Time\_Fire\_911\_Calls, the datetimes here do not have the UTC offset. Should it be assumed it is 0 (UTC), or local?

The data from 9/2016 appears heavily duplicated except for the RMS CDW ID. [...] Does each record reflect a different reporting officer, a different suspect, or are these the result of duplications in the incoming feed?

Could anyone please give these labels some meaning or some codes. Such as what is Zone/Beat, or Census Tract, or the Offense Codes.

[...] Roughly 282K incidents is a fraction of the actual reports on file. Is there a reason why the SPD isn't loading all of the other data? For example, there are very few DUIs here, yet that's one of the most common.

Is there a reason that rape is not included in this data set?

Is there any metadata available for the explanation of variables.

Any chance we can get a codebook to explain what the variables identify (such as  $\mathsf{Event}$  clearance date, etc.)

In short, the metadata is *not* comprehensive. The contextual and provenance metadata is not sufficient to answer—at the necessary level of granularity—who created the dataset; why and how they did so; and what sort of processing the data underwent prior to publishing. In her primer on open crime data, Lord (n.d.) notes that datasets derived from computer-aided dispatch (CAD) systems are more timely but less reliable than police reports; this is vital contextual information that absolutely should be made explicit in the metadata for these datasets.

In addition, the descriptive metadata is not sufficient to explain the encoding of datetimes, the meaning of administrative codes, or even the basic definition of different fields. A savvy user might be able to infer the contents of several fields based only on their names, but one of the primary reasons for publishing government data is to make it broadly accessible, which includes users who don't know anything about Census geographic units, policing geographic units, offense codes, etc.

### Evaluation of adherence to metadata standards

As a platform, it appears that Socrata neither imposes a metadata standard nor makes a serious effort to recommend compliance with one (for instance in their knowledge base article on "metadata best practices"; Socrata, 2016). The only metadata *required* for publishing a dataset is its title; dataset description, category, tags, licensing, data provider, source link, and row label are merely recommended (Socrata, 2017). My search of the Socrata Knowledge Base (https://support.socrata.com/) failed to uncover any suggestion that Socrata's recommended metadata is based on a metadata standard; however, Socrata does allow site administrators to specify custom metadata fields (Socrata, 2015), which permits adoption of broadly-used metadata standards or even import of local metadata standards.

There most attractive candidate for a metadata standard is the Project Open Data (POD) schema 1.1, used by the U.S. federal government for its data portal (Data.gov, n.d.). This standard seems fairly extensive; it is meant to be applied at the level of individual datasets or whole catalogs (POD, 2014, "Metadata schema"), and has crosswalks for conversion to several other metadata standards (POD, 2014, "Metadata resources"). Table 3 summarizes (to the best of my ability, as someone not trained in metadata) POD 1.1 standards for dataset-level metadata.

**Table 3.** A summary of the Project Open Data v1.1 metadata standards for dataset fields, omitting POD standards for catalog-level metadata and dataset distribution metadata. Mandatory elements are denoted with an asterisk (\*); definitions for each element are my personal interpretation of those provided by POD *unless* they are enclosed within quotes, in which case they are quoted from POD, 2014, "Metadata schema".

| accessLevel*           | Describes whether data is intended to be publicly available; restricted to values 'public', 'restricted public', or 'non-public'.   |
|------------------------|---|
| bureauCode*            | Denotes federal agency or agencies responsible for dataset (mandatory only for U.S. federal agencies).  |
| fn*                    | Full name for dataset point-of-contact.   |
| hasEmail*              | Email for dataset point-of-contact.   |
| description*           | Narrative description of dataset, intended for human audience.  |
| identifier*            | "Each identifier must be unique across the agency's catalog and remain fixed".  |
| keyword*               | List of relevant keywords describing the dataset.   |
| modified*              | ISO 8601 formatted date of last update, or ISO 8601 formatted interval for frequently refreshed data.   |
| programCode*           | List of codes for related U.S. federal programs (mandatory only for federal agencies).  |
| publisher*             | Container for further metadata fields describing the dataset publisher: name*, subOrganizationOf, @type.  |
| title*                 | Title without acronyms, meant for human audience.   |
| accrualPeriodicity     | Frequency of data updates, described with an ISO 8601 code.   |
| conformsTo             | URI for data standard, if applicable.   |
| describedBy            | URI for human-readable data dictionary defining dataset fields.   |
| dataQuality            | Boolean indicating whether the dataset meets federal data quality guidelines.   |
| issued                 | ISO 8601 formatted date when the dataset was first published.   |
| landingPage            | URL for dataset-specific webpage.   |
| language               | RFC 5646 code for (human) language of dataset.  |
| license                | URL for applicable license.   |
| primaryITInvestmentUII | IT Unique Investment Identifier; only relevant for tracking federal government expenditures.  |
| references             | URLs to any documents that supplement the dataset, excluding the data dictionary URL from the describedBy field.  |
| rights                 | Explanation for status of `restricted public' or `non-public' datasets; instructions for appropriate access.  |
| spatial                | Required for spatial datasets; denotes one of bounding coordinates, point coordinates, a Geographic Markup Language- described feature, or a name from the GeoNames database. |
| systemOfRecords        | Relevant only for federal agencies; URL to to relevant entry on Federal Register.   |
| temporal               | ISO 8601 formatted start and end dates, expressing the period to which the dataset applies.   |
| theme                  | List of categories; can be specific to agency or sourced from ISO Topic Categories.   |
| isPartOf               | When datasets are related, there should be a parent dataset, and for its children, the value of this field should be the parent's identifier.                                 |

Table 4 provides my assessment of how well metadata for the 911 Incident Response and Police Report Incidents datasets aligns with the POD 1.1 specification; in brief, the correspondence is quite good, as most missing elements are nonessential.

| POD 1.1 element        | Socrata/Seattle Open Data metadata status |
|------------------------|---|
| accessLevel            | Absent                                    |
| bureauCode             | n/a                                       |
| fn                     | Present                                   |
| hasEmail               | Present                                   |
| description            | Present                                   |
| identifier             | Present                                   |
| keyword                | Present                                   |
| modified               | Present                                   |
| programCode            | n/a                                       |
| publisher              | Present (as list of dataset providers)    |
| title                  | Present                                   |
| accrualPeriodicity     | Present                                   |
| conformsTo             | Absent                                    |
| describedBy            | Present                                   |
| dataQuality            | n/a                                       |
| issued                 | Present                                   |
| landingPage            | Present (as URL of primer page)           |
| language               | Absent                                    |
| license                | Present                                   |
| primaryITInvestmentUII | n/a                                       |
| references             | Present (as links to attachments)         |
| rights                 | Absent                                    |
| spatial                | Absent                                    |
| systemOfRecords        | n/a                                       |
| temporal               | Absent                                    |
| theme                  | Present                                   |
| isPartOf               | Absent                                    |
|                        |   |

**Table 4.** Evaluating the correspondence of 911 Incident Response metadata (SPD, 2017a) and Police Report Incidents metadata (SPD, 2017c) with POD 1.1 metadata specification (POD, 2014, "Metadata schema").

### **Enrichment proposal**

Based on this evaluation, I feel comfortable asserting that, for these datasets, (1) reusability is a more serious problem than discoverability, and (2) lack of a metadata standard is not the primary barrier to reuse. The first barrier falls outside the scope of metadata, even: it is the lack of *data standards*. Compared to crime datasets from other cities like Chicago (CPD, 2017) and to the SpotCrime Open Crime Standard (SOCS), Seattle is missing descriptive fields that would add a lot of richness to the dataset. In particular, the wholesale redaction of narrative from police reports data is motivated by commendable privacy concerns, but it is out of line with peer cities and reduces the value of the data.

At the level of metadata, the priority should be to populate the 'data dictionary' fields that describe the contents of the dataset, including various codes and encodings. Again, the City of Chicago's comparable dataset provides this information using the same Socrata platform: important qualifiers are given, such as "this is sometimes a best estimate", "partially redacted address", "See the list of IUCR codes at [URL]", etc. (CPD, 2017).

The second priority should be to write better narrative descriptions that reflect important contextual information—the who, what, when, where, and why of the dataset. Some of

these factors are already present in the metadata; what's missing is a narrative that connects the nouns, giving the audience a better picture of the process underlying the data.

Finally, I tentatively recommend adoption of the POD 1.1 metadata standard, because it is designed for the domain of open government data and because it has been developed and adopted by a hugely significant player (the U.S. federal government). The major benefits of standardized metadata would be increased discoverability and interoperability; however, my recommendation is tentative because of the potential cost of migrating existing metadata. A quick intermediate solution (or a potential alternative solution) would be to develop and publish crosswalks between the local standard and other major standards.

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## Appendix

## Seattle Police Department 911 Incident Response Public Safety

| View Data 🗯 | Download | API | Share | •••• |
|-------------|----------|-----|-------|------|
|-------------|----------|-----|-------|------|

This dataset is all the Police responses to 9-1-1 calls within the city. Police response data shows all officers dispatched. To protect the security of a scene, the safety of officers and the public, and sensitive ongoing investigation, these events are added to the data.seattle.gov only after the incident is considered safe to close out. Data is refreshed on a 4 hour interval.

Updated February 9, 2017

Data Provided by City of Seattle, Department of Information Technology, Seattle Police Department

#### About this Dataset

| Updated<br>February 9, 2017  | Data Owner               |   |  |  |
|--|--------------------------|---|--|--|
|  | Owner                    | Department of Information Technology                      |  |  |
| Data Last Updated Metadata Last Updated<br>February 9, 2017 October 25, 2016 | Refresh Frequency        |   |  |  |
| October 8, 2010  | Frequency                | hourly  |  |  |
| Views Downloads  | Attachments              |   |  |  |
| 111K 194K  | CadDataReleaserules.docx |   |  |  |
| Data Provided by Dataset<br>City of Seattle, Department of OWNEr             | Topics                   |   |  |  |
| Police Department  | Category                 | Public Safety   |  |  |
| Contact Dataset Ourses   | Tags                     | 911, police, crime, incident response, census911incidents |  |  |
| Contact Dataset Owner  | Licensing and Attribut   | tion  |  |  |
|  | License                  | C 0   |  |  |
|  |                          |   |  |  |
| /hat's in this Dataset?  |                          |   |  |  |
| Rows Columns   |                          |   |  |  |
| 1.37M 19   |                          |   |  |  |

| olumns in this Dataset      |                             |             |   |    |
|-----------------------------|-----------------------------|-------------|---|----|
| Column Name                 | Description                 | Туре        |   |    |
| CAD CDW ID                  | CAD CDW ID                  | Plain Text  | Т | ~  |
| CAD Event Number            | CAD Event Number            | Plain Text  | т | ~  |
| General Offense Number      | General Offense Number      | Plain Text  | Т | `` |
| Event Clearance Code        | Event Clearance Code        | Plain Text  | Т |    |
| Event Clearance Description | Event Clearance Description | Plain Text  | Т | >  |
| Event Clearance SubGroup    | Event Clearance SubGroup    | Plain Text  | Т | ~  |
| Event Clearance Group       | Event Clearance Group       | Plain Text  | Т | `  |
| Event Clearance Date        | Event Clearance Date        | Date & Time | 田 | ~  |
| Hundred Block Location      | Hundred Block Location      | Plain Text  | Т | `  |
| District/Sector             | Sector                      | Plain Text  | Т |    |
| Zone/Beat                   | Beat                        | Plain Text  | т | `  |
| Census Tract Census_Tract   |                             | Plain Text  | Т | \$ |
| Longitude                   | Longitude                   | Number      | # | `  |
| Latitude                    | Latitude                    | Number      | # | >  |
| Incident Location           |                             | Location    | 8 | ~  |
| Initial Type Description    |                             | Plain Text  | Т | `  |
| nitial Type Subgroup        |                             | Plain Text  | Т |    |
| nitial Type Group           |                             | Plain Text  | т |    |
| At Scene Time               |                             | Date & Time | 曲 | ,  |

# Seattle Police Department Police Report Incident @community Public Safety

View Data 🖛 Download API Share 🚥

These incidents are based on initial police reports taken by officers when responding to incidents around the city. The information enters our Records Management System (RMS) and is then transmitted out to data.seattle.gov. This information is published within 6 to 12 hours after the report is filed into the system.

Updated February 9, 2017

Data Provided by City of Seattle, Department of Information Technology, Seattle Police Department

| About the | s Dataset |
|-----------|-----------|
|-----------|-----------|

Rows

96.7K 19

Columns

|  | Owner                  | Department of Information Technology             |
|--|------------------------|--|
| ta Last Updated Metadata Last Updated<br>sruary 9, 2017 September 12, 2016     | Refresh Frequency      |  |
| ate created<br>ily 28, 2010  | Frequency              | daily  |
| /iews Downloads  | Attachments            |  |
| 67K 17K  | C RMSDataReleaseru     | les.docx   |
| Data Provided by Dataset Owner<br>City of Seattle, Department spd2internetData | Topics                 |  |
| of Information Technology,<br>Seattle Police Department                        | Category               | Public Safety                                    |
| Contact Dataset Owner  | Tags                   | crime, police, police report, census911incidents |
|  | Licensing and Attribut | tion   |
|  | License                |  |

| Column Name                                 | Description  | Type        |   |   |
|---|--|-------------|---|---|
| RMS CDW ID                                  | RMS CDW ID   | Plain Text  | Т | ~ |
| General Offense Number                      | General Offense Number                                   | Plain Text  | Т | ~ |
| Offense Code                                | Offense_Code   | Plain Text  | Т | ~ |
| Offense Code Extension                      | Offense_Code_Extension                                   | Plain Text  | Т | ~ |
| Offense Type                                | Offense Type   | Plain Text  | Τ | ~ |
| Summary Offense Code                        | Summary Offense Code                                     | Plain Text  | Τ | ~ |
| Summarized Offense Description              | Summarized_Offense_Description                           | Plain Text  | Т | ~ |
| Date Reported                               | Date Reported  | Date & Time |   | ~ |
| Occurred Date or Date Range Start           | Occurred Date or Date Range Start                        | Date & Time | Ħ | ~ |
| Occurred Date Range End                     | Occurred Date Range End                                  |             | ဓ | ~ |
| ndred Block Location Hundred Block Location |  | Plain Text  | Т | ~ |
| District/Sector                             | District/Sector  |             | Т | Ŷ |
| Zone/Beat                                   | Zone/Beat  | Plain Text  | Т | ~ |
| Census Tract 2000                           | Census Tract 2000  | Plain Text  | Τ | ~ |
| Longitude                                   | Longitude  | Number      | # | ~ |
| Latitude                                    | Latitude   | Number      | # | ~ |
| Location                                    |  | Location    | 8 | ~ |
| Month                                       | Month crime occurred, specifically added for grouping a  | Number      | # | ~ |
| Year  | Year crime occurred, specifically added for grouping and | Number      | # | ~ |